Important Credit Card Business and Financial Information

2016 October Unit: NT\$ Thousand; Card Monthly Delinquency Monthly Monthly Undue Monthly Delinguency Monthly Annual Revolving Effective Active Cash Ratio Issuer Issuing Cancelled Balance of Retail Sales Ratio (over t Ratio Write-off Write-off Advance (3 months to Cards Cards Balance Cards Installment Volume (%) Cards months) (%) Amount Amount Volume 6 months) (%) Bank of Taiwan 0.2 555.37 231.086 109.903 2.025 912 229 912 8.89 626.67 1.329 0.14 1.470 8.98 Land Bank of Taiwan 51.116 0.44 229,206 125,752 3.176 78 281,954 797.044 65 0.25 1.009.39 1.206 14.438 Taiwan Cooperative Bank 436,746 266,407 6,108 4,162 633,630 213,282 2.390.839 3,52 0.49 0.43 270.30 34,336 First Commercial Bank 946,707 633 912 8.706 9 490 1 433 519 1.094.513 4.184.047 16.933 0.18 0.00 1 801 28 5.981 56,764 Hua Nan Commercial Bank 886,715 641,284 36,195 9,378 753,280 1.837.893 3,887,109 1,185 0.11 0.00 617.01 36,400 Chang Hwa Commercial Bank 429 522 208,979 2,634 2 983 365 984 155 579 1,309,604 660 0.40 0.0 580.40 2.074 22 390 The Shanghai Commercial & Savings 355,524 1,750 710,737 6,652 0.70 177,109 1.516 177.82 972.286 0.23 909.09 5.49 26.66 Bank 2,378,819 Taipei Fubon Bank 1.719.001 25.367 27.957 6.245.009 8.767.266 16.395.327 52.190 0.15 0.00 754 33 24.850 237.01 Cathay United Bank 5 895 716 4.076,257 113,671 37,441 14.785.463 10 672 774 31,917,166 234 466 0.14 0.002,420.10 27 376 301.848 Bank of Kaohsiung 10,078 4,591 127 44 8,911 105 165,212 126 0.20 0.13 358.58 916 Mega International Commercial Bank(former The International 605,173 411,817 7,154 7,138 1,167,392 798,179 2,535,481 5,665 0.18 0.08 559.58 2,312 35,634 Commercial Bank of China) Citibank Taiwan Ltd.(by merge of Bank Of Overseas Chinese and 2,894,719 2,452,066 16,731 29,514 16,247,443 9,875,595 19,790,574 180,282 0.66 0.18 483.95 594,087 acquire Citibank N. A.'s Credit Card Business) ANZ Bank (Taiwan) Limited (transferred from Australia and New 4,258 551,596 335,926 4,701 3,021,523 1,566,481 2,975,740 23,670 0.00 391.65 14,212 0.41 136,616 Zealand Banking Group Ltd. and acquired from ANB AMRO Bank) Taiwan Business Bank 330,676 125,780 640 1.585 455,867 83.97 952,511 3,487 0.14 0.01 143.12 1.35 21,795 Standard Chartered Bank (Taiwan) (former Hsinchu International Bank 352,901 213,131 1,315 4,058 1,873,945 586,442 1.365,805 9,63 0.34 0.00 569.88 11,758 114,72 and by merge of Asia Trust & Investment Corp.) Taichung Commercial Bank 200.952 1.304 268,403 43,534 503.943 2.53 207.91 78,351 3,463 1.08 16.482 HSBC Bank(Taiwan) Ltd. (forme The Hongkong and Shanghai Banking 599,462 411,187 5,366 9,807 2,668,181 1,569,961 4,246,224 49,07 0.26 0.00 2,579.14 7,829 75,364 Co.Ltd.) 10.160 6.236 53,306 0.00 Hwatai Bank 20.068 2.38 0.40 242.00 1.758 Shin Kong Commercial Bank 905,309 482,986 8.485 10.087 2 045 949 1 348 059 3,886,208 12 348 0.24 0.03 235.2 5.41 57.076Sunny Bank 87,929 50,504 1,250 246,548 56,831 267,83 189 0.3 0.00 891.75 16 10,88 738 Cota Commercial Bank 17,112 11,110 111 84 31,259 14.970 110.513 50 0.67 0.00 4.491.53 411 2,173 122.37 Union Bank of Taiwan 2,009,285 1,041,579 38,169 24,251 4,774,714 2,655,760 7,079,196 100,061 0.28 0.00 13,404 139,951 Bank(acquire AIG Credit 1,785,507 1.029.836 294,792 4,714,433 0.12 21,379 5.856.978 4,405,354 197.64 0.41 100.44 15.884 158.065 Card(Taiwan) Co. Ltd.'s Credit Card Yuanta Bank(former Fuhwa 0.13 1,157.49 556,219 350,340 10.583 3.815 466.036 493.61 4.204.941 94 0.00 1.496 17.17 Commercial Bank) Bank Sinopac(by merge of SinoPac 1,950,428 1,330,711 14,115 16,501 4,907,295 3,824,726 6,777,457 121,84 0.33 0.00 602.06 15,075 151,257 Card Services Co., Ltd.) 4,240,623 2,955,269 44,049 24,031 11,401,103 9,756,461 24,974,353 188,039 0.25 1,093.76 380,964 E. Sun Commercial Bank, Ltd 0.00 37.82 Cosmos Bank, Taiwan 508.957 198 293 12.296 10.586 1.096 224 357.441 1.080.420 1.04 0.7 150.00 9.466 71.25 DBS Bank(Taiwan)Ltd.(by merge of Bowa Bank and acquire DBS bank 12,760 5,860 14 21,460 117 50,808 1.86 0.00 610.34 574 2,190 Taishin International Bank (acquire Chinfon Commercial Bank's Credit 3,653,400 2,558,405 42.047 13,528 10.192.730 12,652,889 18.133.967 167.974 0.23 0.00 613.83 23.79 228.138 Card Business) 3,553,600 Ta Chong Bank Ltd. 600,274 324,751 928,931 74.20 0.02 0.02 487.84 13.508 102,60 8.732 6.28 1,936,62 Jih Sun International Bank 100,550 439 2,115 442,066 205,279 5,575 0.30 223.13 14,121 177,028 385,092 0.00 1,926

American Express International Inc

Aeon Credit Card (Taiwan) Co., Ltd.

EnTie Commercial Bank

Chinatrust Commercial Bank

Taiwan Rakuten Card, Inc

- 2. Disclosure items and definitions:
- 2.1 Effective Cards: No. of cards issued and in normal condition minus No. of cards cancelled.

181,786

5.944.803

181.475

168,882

82,388

40 409 923

69,805

3.832.198

136,601

113,168

36,295

26 625 950

761

55,229

11.237

784 359

3.045

97

444

446

2.725

4,392

333 114

39.027

2.2 Active cards: Cards with charge activity in the past six months, excluding debit cards; cards with installment payment activity included; cards with revolving payment activity only excluded.

378,983

124.965

342,415

269,420

108 333 960

14.778.208

2.3 Monthly issuing cards : Reissued cards and renewed cards excluded.

Total

- 2.4 Monthly cancelled cards: Cards newly cancelled.
- 2.5 Revolving balance: Amount of principal that incurs interest on revolving credit for the month.
- 2.6 Delinquency: Receivables in accounts where the amount paid by cardholders for the month does not cover the required minimum payment and accounts whether recourse action has been taken against the debtor

1,277,80

13,682,750

194,492

44,75

93 482 321

441,425

26.158.855

687.22

3.848.87

199 638 357

140,318

1.176

1,69

1,38

2,55

28 640

651,654

0.6

0.16

0.2

0.32

0.91

0.28

307.43

618.41

261.09

2,144.84

573 24

10,462

614.942

1,510

22,331

19,487

740.803

70.021

1.686

1,594

318 168

0.16

0.00

0.03

0.00

0.13

0.04

- (primary and accessory) though no late payment has incurred. If the cardholder has charges past due for several months and subsequently makes payment sufficient to cover the minimum payment for one
- $2.7\ Coverage\ Ratio:\ Ratio\ of\ bad\ debt\ reserve\ actually\ put\ aside\ to\ required\ bad\ debt\ reserve.$

^{1.} Sources: Disclosed by banks.